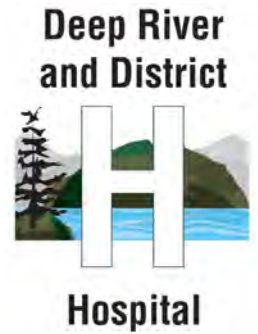


THE ZINGER



Deep River and District Hospital Newsletter

May 2018



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DEEP RIVER AND DISTRICT HOSPITAL AUXILIARY VOLUNTEERS CONTINUE TO PROVIDE TREMENDOUS SUPPORT



On April 26, the Deep River and District Hospital Auxiliary provided a \$60,000 donation towards the purchase of a new nurse call system as well as their annual \$10,000 donation to the Pre-School Speech Therapy program. Pictured here, from left to right, is DRDH CEO Richard Bedard, Auxiliary volunteers Margaret Cook, Lucy Howe and Mair Hosbons, DRDH Board Chair Janet Gow and DRDH Chief Nursing Officer Janna Hotson.

The Deep River and District Hospital Auxiliary continued to provide the Hospital with tremendous financial support at their Annual General Meeting and luncheon this year. The Auxiliary made two donations to help support the Hospital - one for \$60,000 which will be put towards the purchase of a new nurse call system, and one for \$10,000 which allows the Hospital to continue to offer the Pre-School Speech Therapy program to the children and families in our region. The Auxiliary also provided a commitment to provide the Hospital with an additional \$60,000 next year to fund the remaining cost of the nurse call system.

In addition to the luncheon, silent auction, and regular meeting business, the Auxiliary members in attendance received a presentation from Richard Bedard regarding the transformation of our healthcare environment and also received training from Janna Hotson. Training included an overview of applicable legislation and a number of policies and procedures, such as the Internal Responsibility System (IRS), Global Harmonized System (formerly WHIMIS), workplace violence prevention, harassment and aggressive behaviour, code of conduct/standards of behaviour, whistle blower protection, conflict of interest, Accessibility for Ontarians with Disabilities Act (AODA), emergency codes and volunteer response.

The Hospital would like to extend a sincere thank you to every member of the Auxiliary for their efforts in supporting our Hospital. Members of the Auxiliary volunteer at the Whistle Stop (located in the Community Centre downtown), the Hospital Gift Shop, evening nutrition, the Ontario Breast Screening Program, the palliative care program, and in the Four Seasons Lodge. Since 1974, the Auxiliary has contributed an astounding \$1,379,274 and 359,031 volunteer hours.

EMPLOYEE RECOGNITION BBQ SERIES — ALL SUMMER LONG!

A vibrant graphic for an employee appreciation BBQ series. The background is a red and white checkered pattern. The central image shows a black charcoal grill with a fire, a large sausage on a fork, and a wooden fence in the background. The text is overlaid on this scene.

ALL-STAFF APPRECIATION

BBQ S

JUNE 14th from 11:30 am - 1:00 pm

JULY 18th from 11:30 am - 1:00 pm

AUGUST 20th from 11:30 am - 1:00 pm

IN THE CAFETERIA

UPCOMING FOUNDATION EVENT

7TH ANNUAL

KITCHISSIPPI RUN

a FUNDRAISER FOR THE DEEP RIVER AND DISTRICT HOSPITAL FOUNDATION

2KM. 5KM. 10KM. HALF & FULL MARATHON.
AND BIKE EVENTS (21 AND 42 KM DISTANCES)

September 30, 2018 starting at the Chalk River Lions Club



register early:
early bird pricing ends August 31ST

for entry fees, times,
race kit pickup info,
and training programs, visit our



KITCHISSIPPIRUN.WORDPRESS.COM



KITCHISSIPPIRUN@HOTMAIL.COM



FACEBOOK.COM/GROUPS/KITCHISSIPPIRUN



Register
online
TODAY at
WWW.RACEROSTER.COM
search for "Kitchissippi"



Deep River & District Hospital
FOUNDATION

Policy Updates:

The following new and/or updated policies are now available on PolicyMedical:

Workplace Violence—
Personal Alert Systems

Code of Conduct—
Medical Staff

Chart Completion

Violence Flagging

Code Red

Code White

Acceptable Use of IT

Harassment and Aggressive
Behaviour

Confidentiality

ID Badge

Conflict of Interest

Restriction of Hospital Services

Photographs Sound
Recordings and Other
Audiovisual Reproduction

Photographs, Sound
Recordings and Other
Audiovisual Reproduction -
Guideline Script for Providers

Photographs, Sound
Recordings and Other
Audiovisual Reproduction -
Consent Form

Disclosure

Vacation

Service Disruption

Building Security Systems

CODE WHITE and CODE RED

Welcome Spring! Spring means many things - sunshine, growth and revitalization. Spring also means spring cleaning and dusting. Speaking of dusting, recently there were several policies that have been dusted off.

The **Code Red - Fire Safety Plan** was one of the policies that has been dusted off and reviewed. The Fire Safety Plan can be found on Policy Medical→ Policies and Forms→ Emergency Preparedness (or just search for “Code Red”).

Code Red Training Important Information

- The Code Red Fire Safety training video is posted on Surge Learning along with a Fire Safety Fire Extinguisher PASS Video.
These training videos have been assigned to all-staff, to be completed by June 29, 2018.
- The Deep River Fire Department will come the first two weeks in June for some hands-on fire extinguisher training. Stay tune for dates and times.
- Sandra Griffiths will be attending departmental meetings to discuss the Fire Safety Plan and run through some table top exercises

The **Code White - Violent Situation** policy was another policy that was brought to the attention of the organization during a recent Ministry of Labour visit. The updated Code White Policy can be found on Policy Medical→ Policies and Forms→ Emergency Preparedness (or just search for “Code White”).

Code White Training Important Information

- Code White Education is posted on Surge Learning .
The Code White training has been assigned to all staff, to be completed by May 31, 2018.
- Crisis Prevention Intervention Training will be provided to staff September – December 2018, and there is both an online component as well as classroom training.

Charge Nursing Training is being organized for the fall, and topics include charge nurse roles in both Codes Red and White.

Thank you for your patience during this transition period from old policies to new policies, please follow the new policies as best you can.



NURSING WEEK - May 6-12



Nursing week provides us an opportunity to recognize and celebrate the contributions to healthcare, health and the world that nurses make on a daily basis. Over 150,000 nurses practice in Ontario, making significant contributions to health, wellness and the experience of millions in the healthcare every day. Nursing week is an opportunity for us to recognize, celebrate and thank not only our nurses, but all nurses, for the contributions they make in all of our lives.

It is no wonder that nurses are consistently ranked as one of the most trusted professions, and that we depend on them as cornerstones of our health, not only at DRDH but across the world. Nurses are, by nature and training, compassionate and caring. Nurses develop therapeutic relationships everyday with families, patients, and other members of the healthcare team that supports the whole person, not solely an illness or injury. Compassion defines and motivates them to push through the challenges of long shifts, busy workloads and the draining experience of giving to others in their most desperate time. Nurses can be direct and objective, even stern. They can be sympathetic and appreciative. They set high standards for themselves and constantly strive to meet them. To be a nurse is to juggle both the art and the science of caring.

Nursing staff comprise almost 45% of DRDH workforce, and provide the cornerstone for care and operations across the organization.

I invite you to thank one of our amazing nursing staff, recognizing the silent and unrecognized work they often do to make the system flow and ensure our patients receive exceptional care.

Happy Nurses Week,

Janna Hotson
Chief Nursing Officer



NURSING WEEK CONTINUED

On behalf of DRDH and the leadership team, I would like to acknowledge all the nursing staff. I want to offer my heartfelt thanks to all the nursing staff for your dedication, empathy and for improving the lives of our patients, clients and residents.

We have the tremendous privilege as healthcare professionals to provide support to our neighbors when they are going through some of the most vulnerable times in their lives. It is a frightening prospect to be a patient in a hospital/resident in long term care/client of a clinic, and it can be a tremendously helpless feeling to put your wellbeing and those of your loved ones in the hands of people you don't know. Through the lending of our expertise, our time or even just our kind smiles, we can turn a potentially traumatic experience for our patients into a warm memory. As a CEO, I have the pleasure of seeing each of you achieve this tremendous transformation every day with those who come to us for care, and I continue to be awed at the hard work and dedication I see at every level in our organization.

Our industry is in the midst of some truly fundamental changes. The care delivery model will undoubtedly look very different ten years from now, but even in light of this evolution, certain elements remain constant. Healthcare, at its core, will always be a business of building and maintaining trust. Your gifts help us earn the trust that our patients place in us, and I am thankful every day that you have chosen to share those gifts with our community and our organization. Your talents, skills and compassion bring hope to our patients (residents) and families, and I am truly grateful for your enduring commitment.

Thanks so much for all you do - Happy Nurses Week!

Richard Bedard

President and Chief Executive Officer



Pictured to the right at the Nursing Week All-Staff BBQ on May 10, from left to right, is Dr. Bushby, Janna Hotson, and William Willard.

HAPPY BIRTHDAY RICHARD!



MAY 1 was DOCTORS' DAY



On April 25, senior leaders and Board Executive members took our physicians out to lunch to celebrate Doctors' Day, which was on May 1. Pictured here, starting on the left and working around the table, is Dr. Ben Amor, Stacey McDonald, Dr. Janet Gow (Board Chair), Sandra Griffiths, Dr. Kipp, Dr. Greenfield, Michelle Robertson, William Willard, Richard Bedard, Dr. McLeod, Brian Cheadle (Board Treasurer), Dick Rabishaw (Board Vice-Chair), Janna Hotson and Dr. Corrigan. Missing from the photo are Dr. Noulty, Dr. Bushby, Dr. McVey, Dr. Lyons and Dr. Ballantyne.



STAFF FORUM



A staff forum was held on May 10. Topics included:

- Ministry of Labour Orders
- Code White
- Code Red
- Mandatory Education for 2018
- Accreditation Overview
- Staff Lounge
- Nursing Week

If you missed the forum, the presentation can be found on PolicyMedical (Announcements and Memos - Staff Forum)

AUXILIARY VOLUNTEER SERVICE AWARDS



Margaret Cook, Lucy Howe and Mair Hosbons, pictured below from left to right, are all long-standing volunteers of the Auxiliary. Margaret, Lucy, Mair and Geraldine Jones (missing from photo) were all award recipients at the Ontario Volunteer Service Awards Ceremony in Petawawa on April 14, 2018. Margaret Cook and Geraldine Jones received awards for 25 years of service, while Lucy Howe and Mair Hosbons received awards for 30 years of service. Lucy was unable to attend the ceremony in Petawawa, so her award was presented by DRDH CEO Richard Bedard at the Auxiliary's Annual General Meeting on April 26 (pictured to the left).



AUXILIARY ANNUAL GENERAL MEETING



You Make a Difference
THANK YOU FOR ALL YOU DO!

STAFFING UPDATES



Sharon Demers



Donna Kirkpatrick



Kelsea Huckabone

We are pleased to welcome several new hires to the team this month! Sharon and Donna will be working in Housekeeping, Kelsea is a PSW, and Monika and Stephanie are both RNs. Also pictured below is Kerry, who previously worked as a PSW but has recently become an RPN—congratulations Kerry!



Kerry Sinikivi



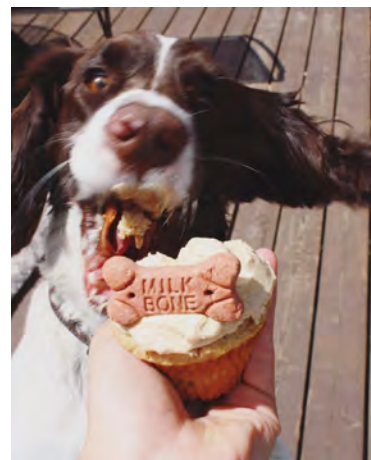
Monika Remisiewicz



Stephanie Lachance

Webster is 2!

May you find something in life that makes you as happy as this birthday pupcake makes Webster.



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AUXILIARY FIRE PREVENTION COACHING

On May 1 and 8, members of the fire department were on site to provide fire prevention coaching to members of the Hospital Auxiliary. Volunteers got to practice using the "PASS" method to put out fires using a simulator.



OXYGEN SYSTEM UPGRADE



The oxygen system for the building has been replaced. The old system resulted in quite a lot of wasted oxygen, which basically meant our money was vanishing into thin air [get it..;]). It is predicted that the new high-pressure system, modeled here by Garry Hartlin, will have significant cost savings for the organization.

NEW panels



EMERGENCY PREPAREDNESS CORNER

Code White – Violent Situation

Code White is an emergency procedure that provides an immediate response to assist with a situation when there is violence or a threat of violence to self or others where the available resources are not sufficient to manage the situation safely.

A Code White is initiated by any staff member who:

- Feels there is the potential for a situation to escalate into violence
- Is being threatened or witnesses threats
- Perceives themselves or others to be in danger of physical harm
- Determines the situation is rapidly escalating out of control

To Page a Code White – page “Code White and Location x3” by pressing Code Paging on any phone or dial 7777

Code White Responders include:

- Charge Nurse – Code White Team Leader
- Housekeeping
- FHT RPN
- Executive Lead Team member

As indicated on page 6, Code White education is posted on Surge Learning, and all staff are required to complete the education by May 31, 2018.

Non-violent Crisis Prevention (CPI) training will be offered to all staff through the months of September to December. As well, Sandra Griffiths will be attending departmental meetings or will arrange times with your supervisors to provide further education in the form of table top exercises.



FINANCIAL POSITION

Financial position based on agreement with the LHIN, as of March 31, 2018

Surplus of \$23,572

MAY 22 BIRTHDAYS



Did you know that we have five staff members who all have birthdays on May 22—can you guess who they are?

The first person to guess all five will win a Tim Card!

HINT: all five work in different departments



CHARITY WALK

Women Walking for Hope, including our own Lesley Buckingham, set out and hit the pavement on Saturday, May 12 to raise money and awareness for Wheels of Hope Renfrew County (Canadian Cancer Society). This was Lesley's 7th year completing the 33 km walk from Petawawa to Pembroke and back. This year Lesley's group had five participants and raised at total of \$4,611. Over the seven years, Women Walking for Hope has now raised just over \$46,000, 100% of which stays in Renfrew County assisting County cancer patients with transportation to/from lifesaving treatments in Ottawa and Kingston. This program is volunteer based and community donation funded. The funds raised over the past seven years have funded 466 rides to treatment! It is this kind of information that fuels their fire to keep fundraising for this great program!



Canadian Cancer Society Société canadienne du cancer



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FOUNDATION NEWS



The Foundation recently received an extraordinary donation of \$20,000 from Dr. Donald Beuprie in loving memory of his wife, Jean Beuprie. Jean served the community in many ways. She worked as a Teacher, School Board Chair, Justice of the Peace, Ontario Policy Commissioner and served as Chair of the Hospital Board. Her love and passion towards giving back to the community was reflected in her many volunteer activities. The Beupries have always valued the community of Deep River and recognized that the Deep River and District Hospital “is vital to the wellbeing of the community and essential that it be supported.” The Beupries donation will be put towards the purchase of new digital imaging equipment that the Hospital desperately needs. This equipment will ensure that if you need an ultrasound or x-ray that you don’t have to travel far to get it, which can be critical in your time of need. Thank you Donald and thank you to Jean for being such an amazing example of kindness and generosity in this world.

Pictured here, from left to right, is DRDH CFO William Willard, DRDH CEO Richard Bedard, Dr. Donald Beuprie, Foundation Board Chair Leo Buckley, and Foundation Executive Director Ashley Parady. The late Jean Beuprie is pictured to the right.

CATCH THE ACE

Catch the Ace continues to have great ticket sales! Each week we seem to break new ground. We added another outlet recently; the Third Bay restaurant located at the Deep River Ultramar is now helping us out by selling tickets. Tickets can now be purchased at the Foundation office in the Hospital, Raby’s Ultramar in Chalk River, Cahoon’s Pharmacy, Pinecrest Florists, and the Rolphton ESSO.

Based on the average ticket sales each week, the estimated winnings will be \$250-\$300 for the ticket holder whose ticket is drawn and if the ticket holder correctly identifies the envelope containing the Ace of Spades, the ticket holder will take home additional estimated winnings of over \$4000.

In the combined lotteries, the amount of money (after expenses) for the Foundation has risen to over \$12,000.

For all involved, thanks for your efforts to make this happen!





On Friday, May 11 the Four Seasons Lodge hosted a Mother's Day Luncheon. Pictured above is Margaret Clatworthy and her son Blain. Pictured below is Phyllis Douglas with her son Stephen and daughter in law Catherine.



CEO OF THE OTTAWA HOSPITAL VISITS DEEP RIVER



On Friday, May 4, Dr. Jack Kitts, CEO of the Ottawa Hospital, delivered a presentation as part of the DRDH's strategic refresh process. Invitees for the session included DRDH Board Members, medical staff, senior leadership, as well as representatives from the Foundation, Auxiliary and Physiotherapy Centre. Pictured above, from left to right, is Foundation Chair Leo Buckley, DRDH Board Member Mike Ward, DRDH Board Member Chris Carroll, DRDH Executive Assistant Amy Joyce, Physiotherapy Board Chair Charles Kittmer, DRDH Board Member Jenifer Bradley, DRDH Board Chair Janet Gow, DRDH Board Vice-Chair Dick Rabishaw, DRDH Board Community Member Anne Giardini, DRDH CEO Richard Bedard, The Ottawa Hospital CEO Dr. Jack Kitts, Dr. Tom Greenfield, DRDH Administrative Assistant Stacey McDonald, Dr. Kathy Kipp, DRDH CFO William Willard, Foundation Executive Director Ashley Parry, DRDH HRO Michelle Robertson, FHT Executive Director Sandra Griffiths, Board Member Ross Judd, DRDH CNO Janna Hotson and DRDH Board Member Brian Cheadle.

IT SECURITY—DOs and DON'Ts

We will be sharing one of Sophos's Top 10 IT Security Dos and Don'ts in each Zinger to help spread the word about IT security. Here is this month's tip:

Don't use an unprotected computer

- When you access sensitive information from a non-secure computer you put the information you're viewing at risk.
- Malicious software exists that allows people to easily snoop on what you're doing online when accessing unprotected sites.
- If you're unsure if the computer you're using is safe, don't use it to access corporate or sensitive data.

OPSEU LUNCH



On Wednesday, May 16, OPSEU hosted a lunch for it's members as well as all staff in the cafeteria. Pictured here, clockwise, is Melinda Lorbetski, Janet Madore, Megann Tudor, Lori Lafreniere, Melinda (again, and with **two** thank you cakes!), Mallory Everick and Tammy DeLaurier.



CHEO EMERGENCY OUTREACH INFO SESSION



On May 22, 2018 a group of our Registered Nurses attended a CHEO Emergency Outreach Information Session. The event was hosted at the St. Francis Memorial Hospital in Barry's Bay. These sessions are excellent learning opportunities presented by physicians and nurses actively working in the CHEO Emergency Room. Pictured here, from left to right, is Alana Hawley, James Elliott, Nancy Robertson, Denise Rogge, Mary DeRuiter, and Sue Gibson, along with Maggie, the greeter on Sue Gibson's farm.

2017/2018 STATISTICS

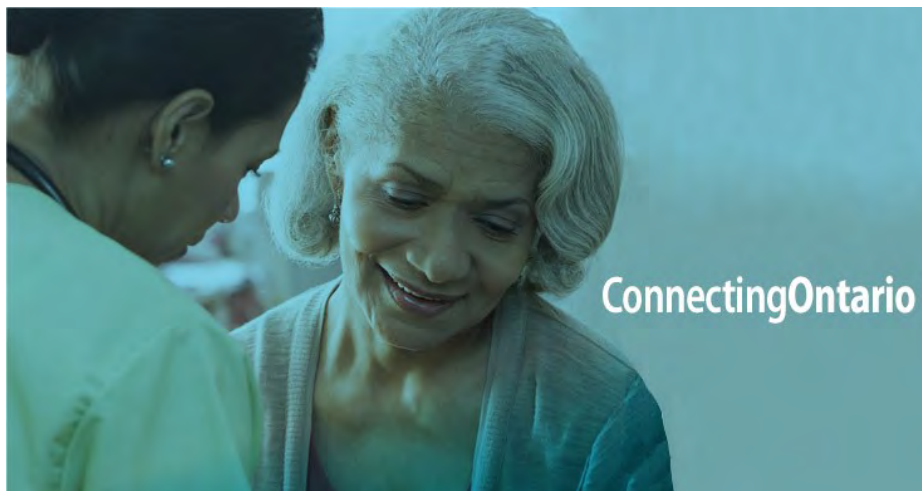
2017/18	Admitted Patients	Admission Days	Average Length of Stay	ER VISITS	Readmit 1 week	Readmit 1 month
APRIL	30	200	6.3	1196	0	2
MAY	30	314	8.5	1346	0	5
JUNE	27	230	8.5	1348	0	0
JULY	20	223	7.9	1427	1	0
AUG	26	250	10.0	1378	0	3
SEPT	28	249	5.4	1225	0	1
OCT	27	276	4.5	1311	1	1
NOV	20	276	7.1	1186	0	1
DEC	22	287	8.2	1159	1	3
JAN	34	326	9.6	1175	1	4
FEB	23	202	5.6	1259	0	0
MAR	32	404	9.0	1265	2	1
TOTAL	319	3237	7.5	15275	6	21

ConnectingOntario NORTHERN AND EASTERN REGION PROJECT COMPLETE

Congratulations to the implementation team and clinicians that have contributed to the successful realization of the ConnectingOntario program here at DRDH.

As of Friday March 9, 2018, Deep River and District Hospital began contributing to the ConnectingOntario Clinical Data Repository (CDR). The contribution of this patient health information supports improved efficiency of clinical decision-making and provides a more complete picture of the patient's health information with the overall goal of improving the patient care experience.

Our clinicians now have access to the contributed provincial data contributed by other hospitals and organizations. As the provincial electronic health record grows, more information will become available through the viewer.



Is there something you would like to see appear in the next issue of the Zinger?
Please submit photos and information to amy.joyce@drdh.org.

The Deep River and District Hospital receives funding from the Champlain Local Health Integration Network (LHIN).
The opinions expressed in this publication do not necessarily represent the views of the Champlain Local Health Integration Network.