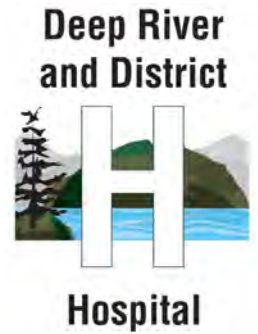


THE ZINGER



Deep River and District Hospital Newsletter

December 2017



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Town of Deep River Santa Claus Parade



Ashley Pardy, Amy Joyce, Michelle Robertson, Janna Hotson, and members of their families took part in the annual Santa Claus Parade in Deep River on December 2, 2017. Pictured above (right) is Amy Joyce, Janna Hotson, Mr. Claus himself, and Michelle Robertson. Thanks to the Town of Deep River for hosting such a fun and successful event this year!

Minister of National Defence visits Petawawa



Ashley Pardy (left) and Richard Bedard (right) had the pleasure of meeting the Honourable Harjit Sajjan (middle), Canada's Minister of National Defence, at a recent holiday event at Garrison Petawawa.





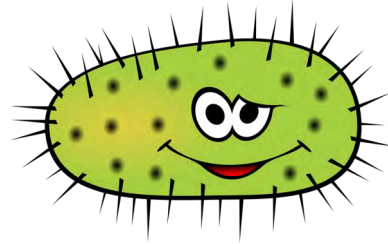
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Influenza Vaccination Rates

83% of staff have now been immunized for the upcoming Influenza season.

Thank you to everyone who received their vaccination for helping to keep our staff, patients and residents healthy. All of us play a part in reducing the transmission of infectious illness, improving the quality of care and decreasing costs within health care settings through effective infection control practices.



Congratulations Lauren!



After three years of hard work, Lauren Haggerty (RN) has completed her Masters of Nursing/Nurse Practitioner. Lauren will write her Nurse Practitioner exam in May. Congratulations and good luck Lauren!

Staffing Updates

We are pleased to announce that **Stacey McDonald** has been awarded the Temporary Full Time Administrative Assistant position.

Please join us in congratulating Stacey in her new role.





January Open Enrolment Period for Benefit Program

Our group benefits provider has been working with us to ensure our benefit plans (Extended Health & Dental) are all up to date. As a result, we are having an open enrolment period in the month of January to allow those eligible to join the benefit program.

If you are a Full Time employee (Non Union, ONA, OPSEU), or a Regular Part Time OPSEU employee with a .4 FTE or greater, you are eligible to enrol in the DRDH Group Benefit Plans.

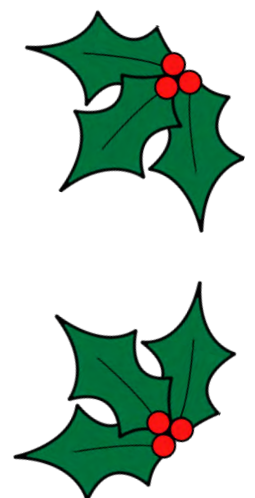
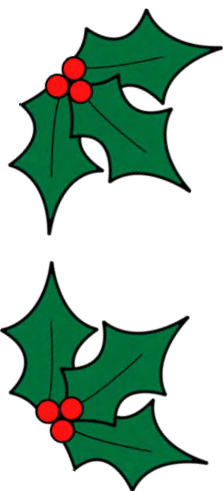
If you are already enrolled, you do not have to do anything.

If you wish to enroll, please contact Michelle Robertson for an enrollment form and return to Human Resources no later than January 31, 2018 at 12:30 pm. **Benefits will be effective February 1, 2018.**

If you are an eligible employee and you do not take advantage of this open enrolment period you can apply to join the plan at a later date, but **you will be required to provide evidence of insurability to the insurance carrier.** Denial or approval of entry into the plan will be given by the insurance carrier at that time with any related stipulations as determined by the carrier. Any costs associated with this evidence will be payable in whole by you.

If you have any questions, please do not hesitate to contact Michelle Robertson at michelle.robertson@drdh.org or 613-584-3333 x 7130.

The group benefits enrolment/re-enrolment application form can be found on PolicyMedical (Announcements and Memos - Memos)



Financial Position

Financial position based on agreement with the LHIN, as of October 31, 2017

Surplus of \$1,865



DRDH Hosts LEAP Training



On December 1 and 2, DRDH hosted a Learning Essential Approaches to Palliative Care (LEAP) training course. LEAP provides healthcare professionals with inter-disciplinary best practices and approaches to providing palliative care. Seventeen participants, including physicians, nurses, and a social worker, took part and gained knowledge and experience to support DRDH in advancing the provision of palliative care in our community.

Leaders focus on Quality



Members of Leadership Council gathered at the Town Hall on the morning of December 12 for a session related to quality programs across the Hospital.



A LETTER TO OUR COMMUNITIES

On behalf of the Board of Directors of the Deep River and District Hospital, we extend our sincere appreciation to the staff, physicians, volunteers, donors, our Foundation & Auxiliary, as well as the patients and families that we serve, for your support this past year.

It has been an incredibly successful year for the Deep River and District Hospital and with your support we have been able to realize some remarkable achievements. As a result, we have been able to provide exceptional care to patients, families, residents and our community.

Here are some highlights:

- ◇ **Provincial Leader in Breast Screening**—Cancer Care Ontario has named the Deep River and District Hospital as the top performing facility in the province of Ontario for Ontario Breast Screening Program (OBSP) Wait Times—time from abnormal screen to diagnosis for cases with tissue biopsy for the 2016/2017 fiscal year.
- ◇ **Additions to Medical Staff**—The community welcomed Dr. McLeod to our organization this summer. Dr. McLeod started to build his practice this fall. In early 2018, we anticipate another physician who will be joining our team and working in our Emergency Department on a full time basis.
- ◇ **Silver Award for Healthy Foods**—DRDH was the first hospital in the Champlain Local Health Integration Network to reach the Silver level in the Healthy Foods in Champlain Hospitals program. The initiative is to create supportive, healthy food environments by making the healthy choice the easy choice for staff, physicians, visitors, patients, residents and volunteers.
- ◇ **Patient and Family Advisory Group**—The Patient and Family Advisory Group was formed at the end of 2016 and began meeting this year. This group provides input and feedback related to the experience of patients and family as well as sharing ideas and assisting on how to improve care delivery.
- ◇ **Parking**—Thank you to everyone for your understanding as we faced the difficult decision to implement paid parking. Please remember to register your licence plate and pay on arrival (not on departure). All parking revenues go towards maintenance of the parking lot and towards hospital operations.
- ◇ **Building Upgrades – Chiller and generator**—The organization will benefit from infrastructure upgrades that are currently underway. The air conditioning system and emergency generator are being replaced and will be operational in early 2018.
- ◇ **VISION 2018**—The organization will look to renew its strategic plan in the spring of 2018. The Plan will reflect our commitment to exceptional care.
- ◇ **Website Refresh**—Please visit our updated website at www.drhd.org for more information.

We look forward to building on these significant milestones. With the continued support of all of our communities, we will advance a system of care that meets both the current and future needs of all of our communities.

We also wish to extend our thanks to the Provincial Government, the Champlain LHIN and to all of our health care provider partners in the community for their support.

We wish you and yours a safe, healthy and joyous holiday season.

Dr. Janet Gow, Board Chair and Richard Bedard, CEO





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CAPITAL EQUIPMENT—HEEP UPDATE

I am pleased to report that we received communication today from the Ministry of Health and Long Term Care approving Deep River and District Hospital for a Hospital Energy Efficiency Program (HEEP) grant. The grant will provide up to \$165,600 in one-time funding for approved projects that meet the requirements of the program.

In support of Ontario’s Climate Change Action Plan, the Ministry of Health and Long-Term Care (Ministry) launched a new Hospital Energy Efficiency Program for 2017-18 to improve the energy efficiency of Ontario’s public hospitals with the goal of reducing Greenhouse Gas emissions and redirecting energy-related cost savings back into direct patient care.

Eligible Hospitals were able to submit Business Cases to apply for 2017-18 financial support through a dedicated grant-based fund to retrofit their facilities with energy efficient technologies. Deep River and District Hospital will now be able to proceed with the following approved building improvements supported through HEEP funding which will include:

Heating, Ventilation, Air Conditioning Control Upgrade	\$110,000
Emergency Lighting and Power Systems	\$41,500
Distribution System (Exhaust Fan)	\$14,100

Thank you to everyone involved in the submission of our business case requests.

Richard Bedard, President and CEO





Auxiliary Hosts Annual Christmas Tea





Tea Time Continued...



Thank you to the Auxiliary for all your efforts in hosting the tea for staff and volunteers. Also, compliments to the bakers - all the sweet treats were scrumptious!





Foundation News—Daddy Daughter Ball



Deep River and District Hospital Foundation

Cordially invites you to

Ties and Tiaras

Daddy Daughter Ball

Tickets: \$50 for daddy and \$50 for daughter. Each additional daughter is \$30.

Show her she is special with tickets this Christmas!

**February 10th
4:30 p.m. to 8:30 p.m**

Petawawa Golf Club
3 Festubert Blvd. Petawawa, On

For tickets please email
Ashley Pardy at
foundation@drdh.org or
call (613)-584-3333 ext. 7140

Tickets can be purchased via e-transfer or cash at the Deep River and District Hospital Foundation; Scotia Bank, Deep River; or Kinder Connection Nursery School in Petawawa.





EMERGENCY PREPAREDNESS CORNER—**CODE RED DEBRIEF**

Thursday December 14, a code red was called on the Four Seasons Lodge. Overall the response to the code was excellent, as staff responded appropriately and quickly.

While no residents, staff or visitors were harmed during the code red, some gaps were identified. The identification of gaps promoted excellent collaboration amongst staff.

Staff gathered at the FSL nursing station to debrief and began sharing ideas, what they thought went well and what can be improved. The discussion during the debrief brought forward valid suggestions, such as having fire blankets in the tub rooms on FSL and on the medical floor.

The suggestions that arose during red debrief were submitted to the Emergency Preparedness Committee and to Executive Leadership Team for review. Thank you to all staff involved in the incident for your comments and suggestions. Continue to watch the Emergency Preparedness Corner for updates!

Sandra Griffiths—Chair, Emergency Preparedness Committee

Foundation News—First Annual Gala to be held in April 2018



Don't forget to save the date...the DRDHF will be holding its first Annual Gala in April 2018. Mark your calendars because we will be putting on a red carpet event with lots of music, dinner, dancing and fun. This will truly be a night to remember!

Foundation News—Christmas Tree Ornaments for sale

The DRDH Foundation is selling Christmas tree ornaments that people can purchase on behalf of a loved one who is ill, who was treated at the hospital, or who has passed away. These ornaments are displayed on the tree inside the main entrance of the Hospital. This is a great way to give back to the Hospital and honor a loved one over the holidays. See the table beside the tree for more information, or contact foundation@drdh.org x 613-584-3333 7140.



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Thanks to the generous support of our many donors, we have new equipment!

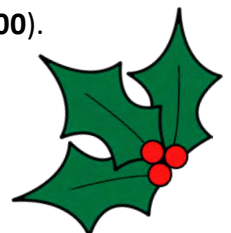


Dishwasher

Due to a very generous **\$15,000** donation from the Foundation, a new dishwasher has been purchased for the kitchen (total cost = ~ **\$19,500**).




Thank you for your support





Benefits for Part-Time, Casual and Contract Hospital Employees



JOIN THE CELEBRATION!
NOVEMBER 1 to DECEMBER 30, 2017
 Coverage for you and your family is **GUARANTEED**.

A plan designed for Part-Time, Casual, Contract and Temporary Hospital Employees and Hospital Retirees

BENEFITS INCLUDE*:
 Extended Health Care coverage, *Optional* Dental coverage, Life Insurance, Long Term Disability coverage and Accident Death, Disease and Dismemberment coverage.
 NO MEDICAL EVIDENCE REQUIRED*

More information is available through your Human Resources Department or by contacting us directly.

Contact us today for a free quote.
 1.866.768.1477
 healthcareproviders.ca

20 YEARS
 1997—2017

Benefits that work full time for those who don't

*Some restrictions may apply.

Our hospital endorses a unique program of voluntary group benefits offered by The Health Care Providers Group Insurance Plan (HCP).

In celebration of their 20th Anniversary, HCP is offering something special: **A 60-day Open Enrollment period during which their benefit plans will be available, GUARANTEED, no medical questionnaire required, to all eligible employees.**

This is a limited time offer. The enrollment period runs from **November 1st – December 30th, 2017**. Ask Michelle Robertson, HRO for more details or contact Health Care Providers directly, 1.866.768.1477 OR visit www.healthcareproviders.ca

FINAL REMINDER—Mandatory LMS Courses and Attestations



December 31, 2017 is the final deadline for **ALL STAFF** to have completed the attestations and mandatory education courses through the Learning Management System (LMS).





Catch the Ace Winners

The Deep River and District Hospital Foundation is currently running a Catch the Ace Lottery. We encourage you all to buy tickets for your chance to win! The more tickets you buy, the bigger the prize pot gets. 20% of all tickets sales will be awarded to the weekly winner who will also get a chance to win the progressive jackpot (if they select the ace of spades) worth 30% of ticket sales. The longer it takes for the ace of spades to be drawn, the bigger the jackpot gets. Weekly draws will take place every Thursday at 8:00 pm the Deep River Curling Club. You can buy tickets for \$5 each at the Foundation office (located in the Hospital) at Raby's Ultramar in Chalk River and at Cahoon's pharmacy in Deep River.

HERE ARE THE LUCKY WINNERS SO FAR:





Employee and Family Assistance Provider (EFAP) Change

Effective January 1, 2018 we will be switching our Employee and Family Assistance Program (EFAP) provider to Morneau Shepell.



What is EFAP?

EFAP is a confidential and voluntary support service that can help you take the first step toward change. You and your immediate family members can access immediate and confidential support in a way that is most suited to your preferences, comfort level and lifestyle.

What should I contact EFAP for?

Solutions for your work, health, and life that will help you to: achieve well-being, manage relationships and family, deal with workplace challenges, and tackle addictions.

How are services provided?

In-person counselling, Telephonic counselling, E-Counselling, Video counselling, Online Group Counselling, First Chat (Chat instantly with a counsellor online), Online program and self-help counselling

What is the cost?

There is no cost to you or your family to use your EFAP. This benefit is provided to you by your employer.

Who will know that I contacted EFAP?

EFAP is completely confidential within the limits of the law. No one, including your employer, will ever know that you have used the program unless you choose to tell them.

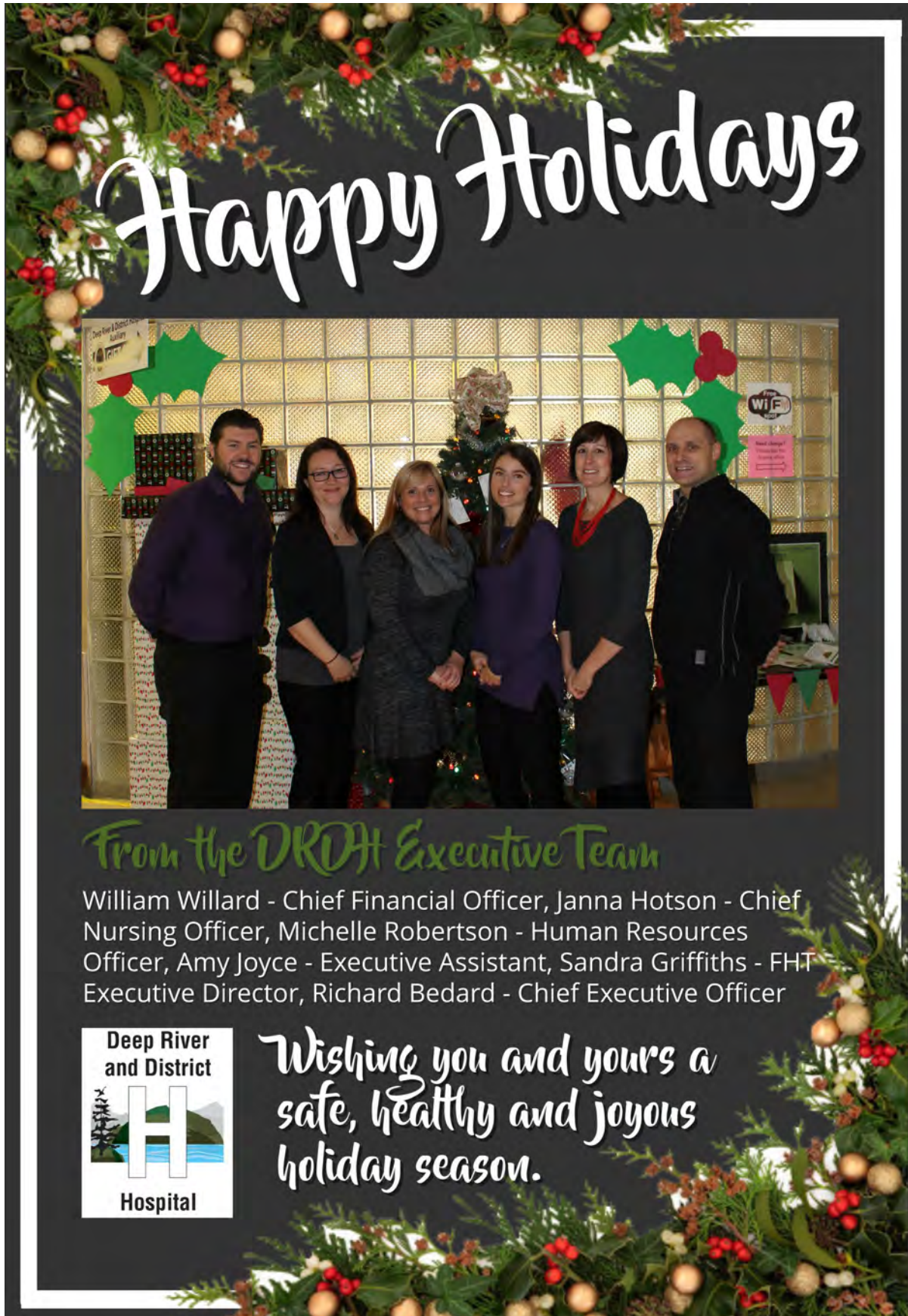
What do I do if I am currently receiving services with Valley EFAP?

Please speak to your counsellor about the transition and together you will work on a plan.

Access your EFAP 24/7 by phone, web, or mobile app.

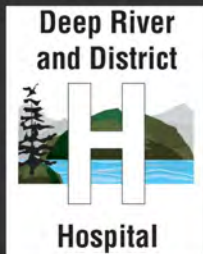
1-844-880-9142

workhealthlife.com



From the DRDH Executive Team

William Willard - Chief Financial Officer, Janna Hotson - Chief Nursing Officer, Michelle Robertson - Human Resources Officer, Amy Joyce - Executive Assistant, Sandra Griffiths - FHT Executive Director, Richard Bedard - Chief Executive Officer



Wishing you and yours a safe, healthy and joyous holiday season.

*Is there something you would like to see appear in the next issue of the Zinger?
Please submit photos and information to amy.joyce@drdh.org.*