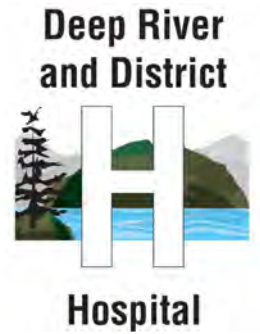


THE ZINGER



Deep River and District Hospital Newsletter

February 2018



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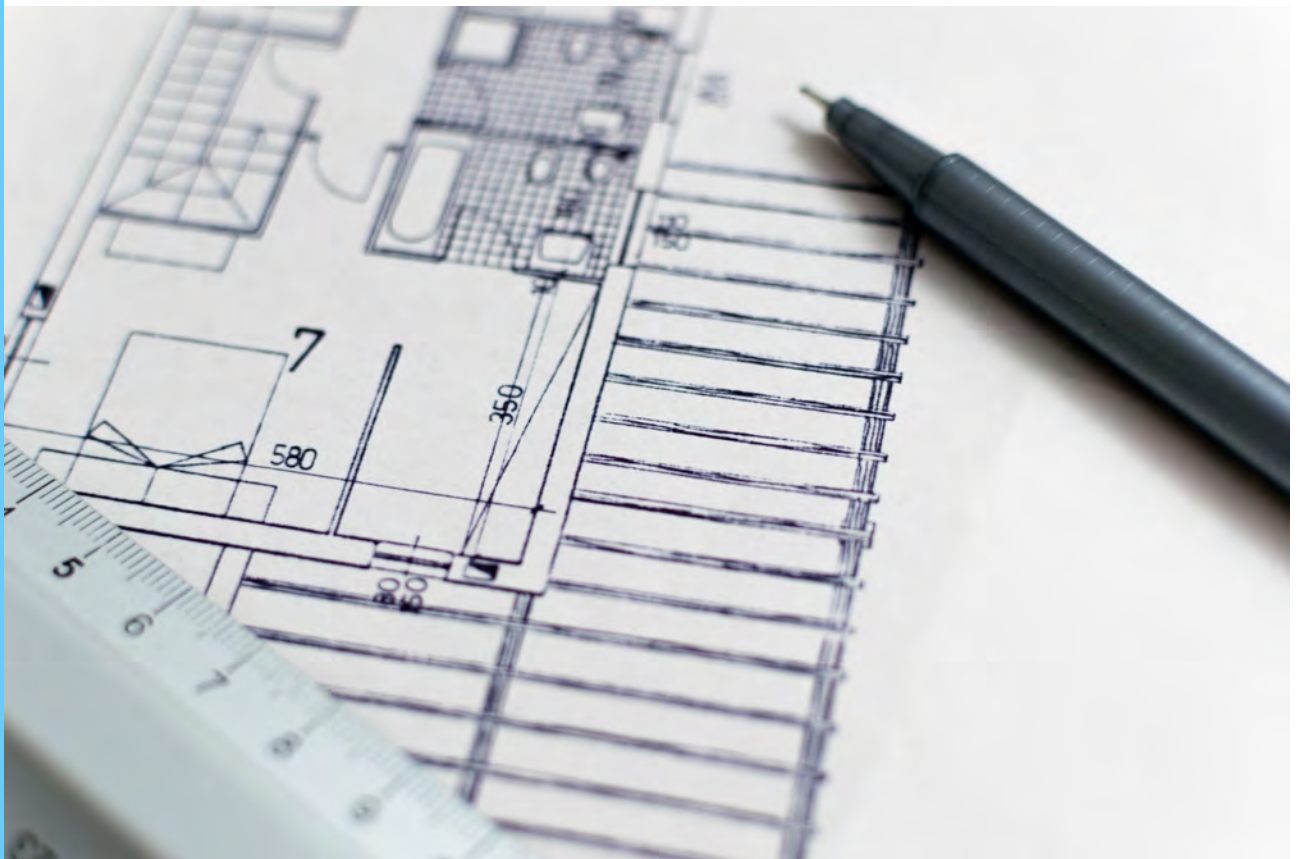
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GRANT FUNDING PROVIDED TO PLAN NEW PRIMARY CARE BUILDING

The North Renfrew Family Health Team (FHT), in conjunction with Deep River and District Hospital, have signed a Planning Grant with the Ministry of the Health and Long Term Care that will result in the Ministry providing the organization up to \$175,000 in one time capital funding to support the development of a comprehensive business case. The business case will provide the Ministry the information required in the planning for a new primary care building.

“This funding will allow the organization to work with the Ministry to develop business and architectural plans so that we may move ahead with planning a suitable space for the Family Health Team” stated Richard Bedard, CEO of Deep River and District Hospital. Sandra Griffiths, Executive Director of the Family Health Team, shared that, “we are ecstatic about this announcement. The funding provides the ability to plan for an appropriate space and work environment that will allow us to better meet patient needs, to facilitate improved patient outcomes and provide an array of programming to the community and FHT patients.”

The North Renfrew Family Health Team is excited to share this news and looks forward to working with the Ministry in the months ahead. Sandra Griffiths highlighted that, “we are now able to vigorously pursue steps to address challenges in our capacity to deliver care to our community. We look forward to sharing details in the coming months.”



A NIGHT TO REMEMBER...

The DRDH Foundation and Scotiabank hosted the first ever Daddy Daughter Ball at the Petawawa Golf Club on February 10, 2018. The event was so much fun for the sold out crowd of daddies and their little ones. Also, the event raised a tremendous \$10,000 for the Deep River and District Hospital Foundation! Thank you so much to all the sponsors and donors who made this event possible, especially Scotiabank and OPSEU Branch L476.



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Photos by Courtney McFarlane Photography

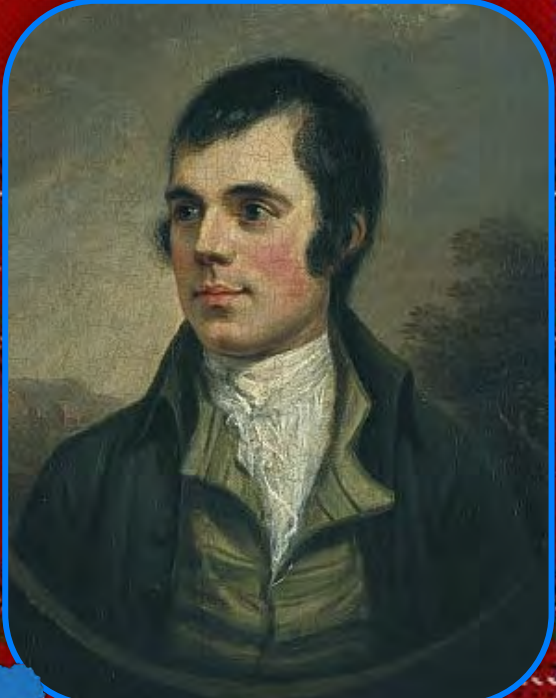
www.courtneymcfarlane.com



Robbie Burns Day at the Four Seasons Lodge



Piping in the haggis



Robert Burns



A big tapadh leat
(thank you) to
Stacey Mortson
and Ron Moss for
piping some
traditional Scottish
songs!



HIRF PROJECT UPDATES



Pictured above is the installation of our new chiller, which took place on February 7th when it was -18 degrees...oh the irony. We will have to wait a little bit for temperatures to rise so we can test out the new unit properly. The funds for this project are being provided under the Health Infrastructure Renewal Fund (HIRF). The project will cost approximately \$643,500.



MEMO—DISCONTINUATION OF SOCIAL COMMITTEE

Sent on 2018-02-16

This notice is to inform all staff of the discontinuation of the Deep River Social Committee as there is a lack of interest in the lead positions.

The funds remaining in our account will be distributed via lottery amongst our members. We will be having twenty draws for \$25 commencing this afternoon. The remaining funds will be saved for our annual golf tournament in September.

With this being said, **members will no longer have payroll deductions going forward.**

Thanks to everyone who supported our efforts over the past 10 years.

Moving forward suggestions for staff activities can be forwarded to our new Staff Recognition & Engagement committee.

Thanks again,

Mike Wilson

Treasurer Social Club Committee

STAFFING UPDATES

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Allyson DeMarco

Sue Lachance

Patricia Bourne

We are pleased to welcome Allyson and Patricia to our team, and we are always pleased to welcome back Sue! Allyson is an Ultrasonographer in the Diagnostic Imaging Department, Patricia is an RN on the Medical Floor and Sue is working as an Accounts Payable/ Receivable Clerk in the Finance Department.

(ALMOST) TOO PRETTY TO EAT



Once again, Nadine generously shared some of her beautiful baking creations with us. Thanks for bringing a touch of spring (i.e. a glimmer of hope) to everyone on a cold winter's day.

ANNE WELCOMES A NEW GRAND-BABY



Anne Blackstock is thrilled to announce the birth of her grandson, Edward James Blackstock, who was born on February 7, 2018.

EMERGENCY PREPAREDNESS CORNER

CODE GREY – IS THAT WHEN I CALL MY HAIRDRESSER?

In some cases - yes, but when talking about emergency preparedness - no.

The current policy defines Code Grey as any infrastructure failure that would put the continued operation of the Hospital or specific departments at risk and create significant patient safety issues. A Code Grey is activated in the event of failure or loss of electricity, water, heating, cooling, medical gas or communications (internet or telephone). In each circumstance there is a specific process that should be followed. For all Code Grey incidents, maintenance must be notified.

In the event of a power outage, maintenance must be called regardless of the time, even if the power comes back quickly. Maintenance will check on all systems to ensure they are functioning appropriately.

In the event of HVAC (heating, ventilation or cooling) failure, maintenance must be notified immediately as early detection of HVAC failure may have a significant impact on the outcome of the failure. Code Grey will only be called in an HVAC failure if the failure leads to patient safety concerns.

In the event of communication system failure, notify IT during business hours and Maintenance-on-Call during non-business hours. Communication system failure constitutes the failure of one or more of the following systems; phone system, internet, overhead paging or nurse call. The length of time the system(s) are down will have a significant impact on actions required. IT and Maintenance will trouble shoot the problem and initiate communication to Admin-on-Call to activate appropriate staffing levels to deal with the issues.

Stay tuned for Code Grey procedural training in the coming months!

FINANCIAL POSITION

Financial position based on agreement with the LHIN, as of December 31, 2017

Surplus of \$1,162

DASHBOARDS NOW IN USE

Dashboards have now been implemented for all areas of the organization. Each dashboard will be updated monthly and will be used for tracking and reporting purposes. You can view departmental dashboards in PolicyMedical by going to Organizational Resources → Dashboards.



STAFF NOMINATIONS NOW OPEN



Nomination Forms are available by clicking **HERE**, or on
PolicyMedical (*Organizational Resources* —>
Human Resources —> *Ernie Mielke Award*)

DEADLINE – MARCH 23, 2018

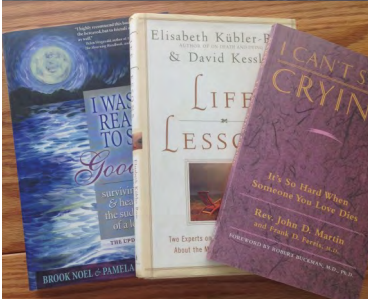
Submit Nominations to the CEO Office

STAFF RECOGNIZING STAFF

Donation for Family Room

Gary Festarini recently donated a lovely deacons bench and table for the Family Room on the Medical Floor. Gary used recycled wood from old church pews to create the bench! This bench is a welcome addition to the room and will be well used by our patients and their loved ones.

Pictured here, from left to right is Marguerite Zillman, Lynn Kelly, Marie Charbonneau and Lee-Ann Baker—who are all members of the Palliative Care Volunteer Committee, as well as Gary Festarini and William Willard—Chief Financial Officer.



Also, thank you to Nora Waddell who made a donation of books for the Family Room.

Catch the Ace Winner!



The Deep River and District Hospital Foundation has had a lucky jackpot winner for the Catch the Ace Lottery! 20% of tickets sales were awarded to weekly winners and the progressive jackpot was won when Jane Dickerson chose the ace of spades in envelope 36.

Pictured here is DRDH Foundation Executive Director Ashley Parady presenting a cheque for the \$5,890.50 jackpot to Jane Dickerson.

We are looking forward to another Catch the Ace coming soon...next time the winner could be you!



TRIAGE UPDATES



The Emergency Department Committee has implemented triage workflow changes, as of February 6, 2018. Changes to the Emergency Department waiting room continue to progress based on patient, volunteer and staff feedback and include upcoming additional close-circuit camera to improve monitoring of waiting patients, and ongoing adjustments to way-finding for patients and signage. All new waiting room furniture has been placed into circulation and painting of remaining areas continues to be completed. Coordination of efforts between Medical Records, Nursing and IT have resulted in the implementation of electronic documentation for nursing triage.

A special thank you to members of the Auxiliary for guiding patients to the right place during the first few days after the triage changes were implemented. Also, thanks is owed to the Patient Advisor who helped provide feedback into the Emergency Room design to support these changes.

LABORATORY ACCREDITATION

The Deep River and District Hospital Laboratory had its Institute for Quality Management in Healthcare (IQMH) accreditation assessment at the end of February. Assessors spent 2 days evaluating the complete scope of laboratory testing including the quality management program, safety, document management, laboratory information system, transfusion medicine, and the point of care program. The assessment identified several areas for improvement, which included coordination between print documents and electronic records using the new hospital document control system. Also identified were some minor safety record improvements. You'll also note the door to the laboratory will now have controlled access as required by the IQMH regulations. We appreciate everyone's collective efforts towards meeting our 4-year accreditation goals and overall are pleased with the assessment.

Dr. C McCudden, Laboratory Medical Director



Institute for Quality
Management in Healthcare

ACCESSIBILITY PLAN

DRDH is committed to continually improving access to hospital and health campus facilities, policies, programs, practices and services for: patients, family members, staff, health care practitioners, volunteers and members of the community with disabilities.

An accessibility action plan is prepared bi-annually to identify existing barriers for individuals with disabilities, and outline plans to remove these barriers. The Accessibility Steering Committee met in January to review accessibility legislation and past actions to improve accessibility, and to discuss further actions. A draft 2018-2021 Accessibility Working Plan has been drafted and will be approved prior to March 31, 2018.

PATIENT SAFETY PLAN

We are in the process of developing a three-year Patient Safety Plan to ensure we can continue to deliver safe quality care. Our plan outlines our priorities and the ways we will respond to patient safety concerns while making system-wide improvements. A draft Patient Safety Plan has been developed and reviewed with Clinical Teams and Leadership. The draft plan will be presented to Patient Family Advisory Committee, Resident Council and Quality Patient Safety Committee in February and March.

NEW COMMITTEE FORMED FOR LONG-TERM CARE

The first Long-Term Care Liaison Meeting occurred on January 26, 2018. Priorities for the group include monitoring of quality indicators in LTC, medication processes, communication and documentation with physicians and promotion of skin and wound management, as well as the reduction in use of restraints in LTC.

BUILDING UPDATES

Hospital Energy Efficiency Program (HEEP)

As per the announcement in December, the MOHLTC will provide DRDH up to \$165,600 in one time capital funding for the 2017/18 funding year under the Hospital Energy Efficiency Program. Work has begun on the identified projects with completion dates before March 31, 2018.

Transformational Projects 2017/18

Based on the Readiness Assessment coordinated by The Ottawa Hospital, we have submitted a purchase order for Hyper-converged Infrastructure and associated licensing. This will replace our 80 servers and provide better system performance and redundancy. With this purchase, all transformational funding will be spent.

*Is there something you would like to see appear in the next issue of the Zinger?
Please submit photos and information to amy.joyce@drdh.org.*