

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: April 29, 2026

Inspection Number: 2026-1380-0002

Inspection Type:

Proactive Compliance Inspection

Licensee: Deep River and District Health

Long Term Care Home and City: The Four Seasons Lodge, Deep River

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 22, 23, 24, 27, 28, 2026

The following intake(s) were inspected:

- Intake: #00176761 -Proactive compliance inspection

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Infection Prevention and Control
Pain Management

INSPECTION RESULTS

Non-Compliance Remedied

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

On a specific date during the inspection, inspector noted bottles of expired alcohol based hand rub (ABHR) located in the resident dining room and one noted at the nursing station. Staff were not observed to use these ABHR bottles during the inspection.

Staff immediately replaced the expired bottles of ABHR.

Sources: Inspector observations.

WRITTEN NOTIFICATION: Plan of care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (1) (a)

Plan of care

s. 6 (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,

(a) the planned care for the resident;

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

1- A skin tear was discovered on a resident right arm. All interventions required were not included in the resident's plan of care.

Source: Resident health records and interviews with a PSW and a RPN #103.

2- A resident was identified as having chronic pain since but there was no focus or interventions to manage their pain in the resident's plan of care.

Sources: Resident health records, interviews with a PSW, a RPN and the Director of Care.